



# Frequently asked questions.

## Are there different sizes?

Currently the standard size model -34 3/8" by 19 1/8" is available only. Other models - a larger 36" by 19 1/8" is on the board and will be available in 2017

# Can the sink be used both left or right hand?

Yes, but the racks are dedicated left or right, so left or right hand sink models must be specified at ordering. The sink bodies are universal.

# What if I order the wrong sink?

The sink bodies are universal. Install the sink body and request the appropriate rack from the Manufacturer/ Approved Retailer. Return policies are manufacturer based.

## Can the racks be removed?

Yes, the racks are easily removable for cleaning the shelf under them.

## Can I use the sink without the rack in?

Yes, the sinks are completely sealed and can be used without the rack.

## Where does the water drain from the rack area?

The shelf is sloped back into the main bowl. The sink bowl has the main drain for the whole unit.

# What is the best way to deal with the cost vs standard large bowl sinks when selling my clients?

When installed in a 36" sink base, design the roll-out waste and recycling center to fit under the rack section. The shallow rack allows for a full height waste bin. The savings involved in not having a separate cabinet more than makes up for the additional sink cost.